2018 APPLICATION PRIORITY DEADLINE: March 16, 2018

Late Orders: Orders received after the priority deadline will be assigned seat selection times at the end of the priority reseating selection process.

• PROCESSING OF ORDERS
Orders received by the priority deadline are entered for processing. Orders not renewed during this time frame are released for new orders and additional seat requests by current season ticket holders. Seat selection times are processed in Hokie Scholarship Fund point priority order from the top down.

ORDER ONLINE at hokietickets.com or SIGN and MAIL the paper renewal/application form with payment.

Email Address: Use one primary email address per ticket office account both for informational emails sent to you from the Athletics Department and for your online account in hokietickets.com. Our software uses your email address as a unique identifier and will merge or lock out online accounts with the same email address.

• ADDRESS CHANGES
For your security, all address changes must be made in your online ticket account or submitted in writing to the Athletics Ticket Office. It is your responsibility to inform the Athletics Ticket Office of any address or contact information changes by June 15 to ensure tickets will be shipped on time and to the correct address. Changes made after this date must be made in writing to the Athletics Ticket Office and may be subject to an address change fee incurred by the ticket printer.

Game Times/Dates: Game times and dates are subject to change. Refunds will not be made because a game time and/or date is changed.

Payment: Payment must be received by the priority deadline via online application or paper form via mail. We accept cash (in-person), check, money order, Discover, MasterCard or Visa. All funds are deposited upon receipt of your order. Make checks payable to Treasurer of Virginia Tech. NEW in 2018, take advantage of the opportunity to spread your season ticket purchase out over four monthly installments. See details in application.

New Seat Orders: Please use a credit card for new seat orders. This will expedite your refund in the event we are unable to fill your request. Check refunds take an additional 6-8 weeks to process. If your request cannot be filled, a credit card refund will be issued in late April.

Refunds: No refunds will be given unless an order is not filled. Refunds are for the price of the ticket only. Processing fees are not refunded.

Single Home Game Tickets: If available, individual home game tickets will be offered to qualifying Hokie Club members and season ticket holders in a separate priority order in the summer. Public sales for individual home game tickets are posted at hokietickets.com in early fall or as they become available during the season from the visiting teams returning a portion of their ticket allotment.

Single Home Game Seating: Any single game ticket availability would be outside the season ticket areas and cannot be placed adjacent to season tickets. Additionally, the Athletics Ticket Office cannot remove individual games from a season ticket package in exchange for seats to be filled with an individual game order.

Away Game Tickets: Away game online applications will be made available to all Hokie Club members and season ticket holders in late May. The away game ticket deadline usually falls in July.

Ticket Shipment: Season tickets will ship in early to mid-August. Single home and away game tickets will be shipped separately no later than 10 days prior to the game.

Faculty/Staff: Faculty/Staff rate season tickets are available only to full-time Faculty/Staff for their personal use and for use by their dependents. Faculty/Staff season ticket purchasers must provide the ticket office with a copy of their current Virginia Tech ID.

General Public: If season tickets remain available after the priority ordering period, a public sale will follow in early summer.

Virginia Tech Athletics Ticket Office
Athletics Department (MC0388)
Lane Stadium, Room 122
185 Beamer Way
Blacksburg, VA 24061
1-800-VA-TECH4
(1-800-828-3244) • (540) 231-6731
Hokie Scholarship Fund Parking Information: Football parking selections for 2018 will be based upon a donor’s priority points (as of March 31, 2018), with their Hokie Scholarship Fund annual giving level determining eligibility of location and number of spots (please see benefits chart at hokieclub.com). Donors must give a minimum of $2,500 to the Hokie Scholarship Fund to be eligible for a reserved parking space in Zone A and a minimum gift of $550 to be eligible for a pass in Zone B. This gift minimum associated with reserved parking is NOT in addition to your minimum per-seat scholarship donation. All Hokie Scholarship Fund donors will be eligible to select a space in Zone C. Parking spaces in Zone B and C will NOT contain reserved numbered parking spaces. In other words, the pass will provide access into the lot on game day, but not a specific/reserved parking space within that lot. Donors can now qualify to purchase multiple parking passes depending on their giving annual level (please see benefits chart at hokieclub.com).

Group Parking: Individuals wanting to park with other patrons must wait to select their space until the selection time of the lowest priority member in the group. Coordinate your selections to select adjacent spaces. Make sure to check the Group Park box on the order form.

Parking Passes for Hokie Scholarship Fund Donors: Passes are distributed to approximately 6,000 members who order a parking pass by the priority ticket order deadline. Orders that exceed this number will be refunded. Parking passes will be shipped with your tickets. Orders received after the priority deadline will be subject to loss of parking priority.

Donor ADA Parking: For qualifying Hokie Scholarship Fund donors, an ADA season parking pass may be purchased in lots 1, 2, 3 and 5 near the stadium. Due to demand, ADA parking requests are filled via a lottery. If your request cannot be honored, a refund will be issued in late April. Due to increased demand for ADA accommodations, a copy of your current disabled parking placard ID card displaying your name and motor vehicle assigned number is due at the time of your order. If ordering online, send this documentation, including your ticket office account number and contact information, to the Athletics Ticket Office before the priority deadline.

Faculty/Staff Parking: Faculty/Staff who are qualifying Hokie Scholarship Fund donors, may obtain their season pass at no charge by designating so on their ticket order application form due by the priority deadline. All other Faculty/Staff may park in the “P” public lots with their Faculty/Staff permit at no charge as availability allows.

Public Parking: Public parking is available on a game-by-game basis in designated lots. Payment is collected upon entry to the lot. Additional lot and fee information will be included in your ticket packet.

Public ADA Parking: Public ADA parking is available on a game-by-game basis and is located in Lot 20. An ADA hangtag or license plate emblem must be displayed and payment is collected on entry to the lot. A shuttle bus with ADA access runs from the ADA lot to the South End Zone beginning two hours prior to game time, throughout the game as needed, and two hours after the end of the game.

Donor RV Parking: Fifty-seven RV spaces are available in preferred lots for qualifying Hokie Scholarship Fund donors who order RV parking with their football ticket order. Orders that exceed this number will be refunded.

Public RV Parking: Additional lot and fee information will be included in your ticket packet.
Virginia Tech offers Ballena’s online selection service that allows each qualifying person to select his or her seats and parking space. It allows for real-time assignment of seat locations and parking spaces for all season ticket holders. In April, all qualifying patrons who have ordered season tickets will be assigned a selection date and time that will allow them entrance into the system based on their Hokie Club priority ranking.

**Selecting Seats and Parking:** Patrons who order season tickets and parking will log into the system at their selection date and time. Once logged in, the number of seats and parking spaces that were ordered and any donation amount to the Hokie Scholarship Fund will be loaded into the patrons account. Available seats will display in green and unavailable seats will display red.

**During reseating years,** all individuals must select seats and parking. **In non-reseating years,** 2018, if you are happy with your seats from last year, you do not have to re-select them. They will be renewed automatically. Keep in mind that if you downgraded your Hokie Scholarship Fund Club membership and no longer meet the per seat requirement for the seats you selected, you will need to select new seats.

Next, simply click on the green seat dots to select seat locations. The seats will then be added to the patron’s cart. Once the full allocation of seats has been selected, the patron will be prompted to the parking map. Again, simply click on the green dot(s) to select a parking space to your cart. After both seating and parking has been selected, each patron will be asked to confirm and finalize their selections. If the patron has selected seats in an area that would require an additional donation to the Hokie Scholarship Fund, they will be redirected to hokieclubдоноретпак.com to complete their gift, which will in turn complete and confirm the selection process.

**NOTE:** Once a patron releases seats, someone else in the system may select them.

**Selection Tip on Single Seats:** In order to minimize unsellable single tickets you will be prompted to reselect new seats or purchase the additional seat, if availability and priority limits allow, when making a selection that leaves a single seat by itself.

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**Zone A Parking (Hokie Scholarship Fund minimum gift of $2,500 to be eligible)**
- Parking Lots 1, 2, 3, 4, 5, 6, 11

**Zone B Parking (Hokie Scholarship Fund minimum gift of $550 to be eligible)**
- Parking Lots 7, 8, 12, 16, 19

**Zone C Parking**
- Parking Lots 9, 13, 13A, 14, 17, 18, 20
- Lot 20 (shuttle provided)

Lots are subject to change for 2017 season due to ongoing construction on the Virginia Tech campus.